



Tour Guide Training

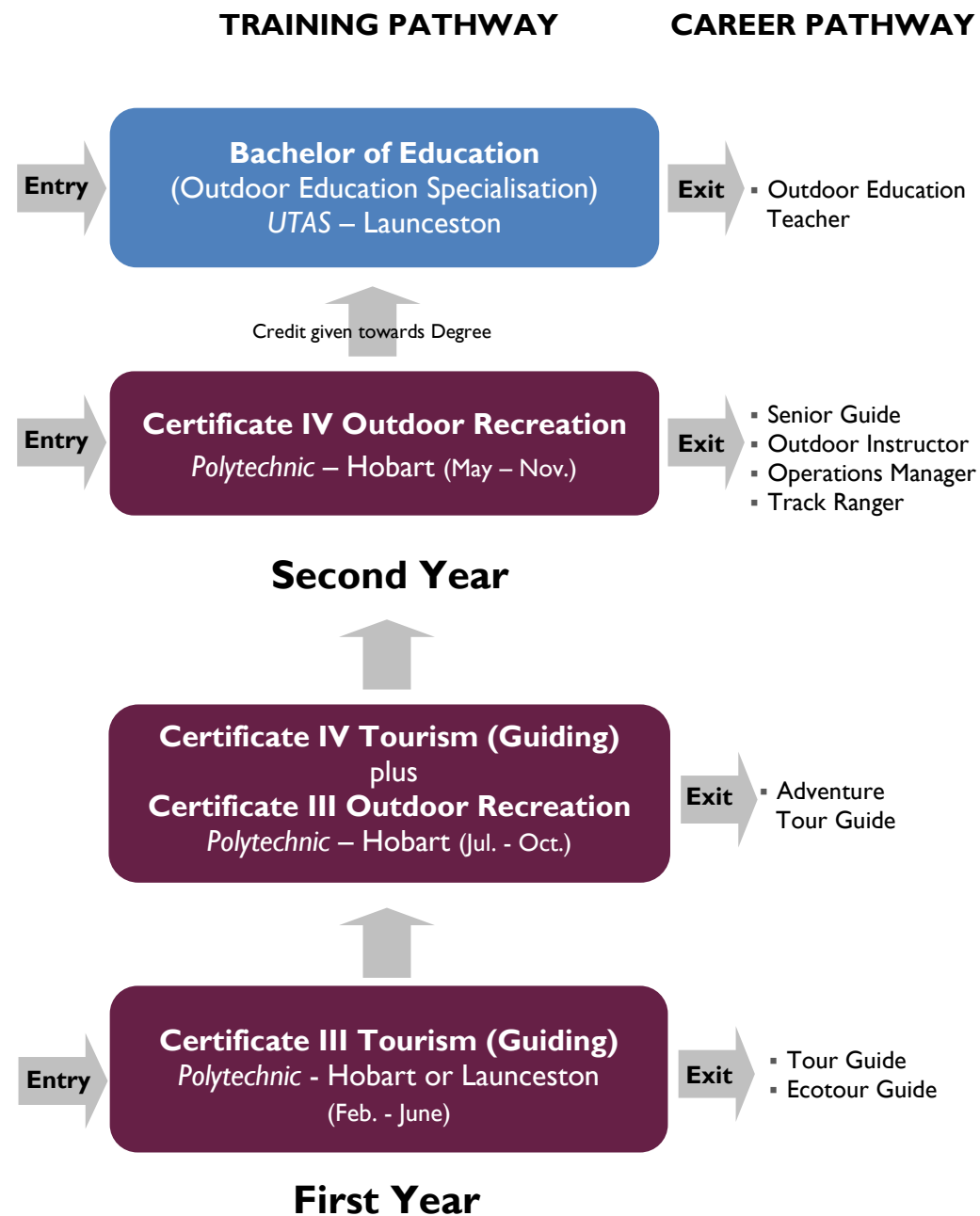
Tasmania 2012

Certificate Courses



TASMANIAN TOURISM
AWARDS 2009

Winner – Tourism Education & Training



FIRST YEAR

Ecotour Guide

Duration Full-time for approximately 18 weeks – February to June

Location Hobart or Launceston

Qualification **Certificate III in Tourism (Guiding)**

Entry process

Completion of an 'Expression of Interest' Form and attendance at a pre-selection interview.

Criteria: A passion for natural and/or cultural heritage places; a desire to share your knowledge and passion with other people; a commitment to protecting the environment; a desire to gain employment in the Tourism industry; a strong work ethic; good physical fitness.

Content

Customer service; cultural awareness; safety – risk management and senior first aid; legal responsibilities; ethical behaviour; the Tourism industry; verbal and non-verbal communication techniques; an interpretive approach to giving presentations; conducting tours and activities; collecting and updating tour information; tour leading; environmentally sustainable practices; Tasmanian geology and landscapes; native flora and wildlife; Aboriginal and colonial history and heritage; food hygiene, campsite catering and Responsible Service of Alcohol (RSA).

Delivery

Based at a Drysdale campus, the course consists of a combination of lectures, field excursions and practical activities aimed at equipping students with the theoretical knowledge and practical skills to work as Tour Guides. The course includes day and multi-day excursions to a range of national parks and sites of natural and cultural heritage significance around Tasmania.

Job outcome – Tour Guide

An Ecotour Guide is someone who connects the tourist with the natural and cultural values of the places they visit. Guides do this by interpreting the special features of each place, sharing their passion for these places with the visitor, whilst minimising their impact on the environment. They are responsible for the safety and wellbeing, enjoyment and education of their clients, while at the same time protecting the environments they work in. Ecotour Guides are employed on cruise boats, mini-bus tours, walking tours, wildlife tours, at historic sites, wilderness resorts and in national parks.

Adventure Tour Guide

Duration Full-time for approximately 17 weeks – July to October

Location Hobart

Qualifications **Certificate IV in Tourism (Guiding)**
Certificate III in Outdoor Recreation

Prerequisite

Completion of the Ecotour Guide course (Certificate III in Tourism Guiding) in the first half of the year.

Very good physical fitness.

Content

This course builds on the knowledge and skills gained through completion of the Ecotour Guide course. It adds on the required skill-sets for extended bushwalking guide and day sea kayaking guide. Subjects include: trip planning; leadership and group management; risk management; wilderness first aid; search and rescue; communication equipment; on and off track navigation; weather interpretation; multi-day bushwalking and single-day sea kayaking skills.

Delivery

Based at the Drysdale South campus in Hobart, the course consists of a combination of lectures, field excursions and practical activities aimed at equipping students with the theoretical knowledge and technical skills to work as bushwalking and sea kayaking guides in particular. The course includes day and multi-day outdoor activity training at field sites such as Cradle Mt. Lake St Clair and Walls of Jerusalem National Parks, the East Coast and the Tasman Peninsula.

Job outcome – Adventure Tour Guide

Like Tour Guides they are expected to interpret special places to the visitor. However, some of these places are wild and remote, requiring specialised skills to lead people safely through what are often challenging environments. Adventure Tour Guides use a range of specialised outdoor recreation skills to guide their clients safely along rugged walking tracks over multiple days, down remote wilderness rivers, or paddling along stunning coastlines exploring secluded bays and estuaries. They are employed as bushwalking guides, cycle-tour guides, sea kayaking guides, white-water rafting guides and track rangers.

Graduates from the Ecotour and Adventure Tour Guide courses are held in high regard by guided tour operators in Tasmania. Each year most graduates are offered guiding jobs immediately upon completion of their training.

SECOND YEAR

Senior Adventure Guide/Outdoor Instructor

An advanced-skills course for experienced adventure guides/instructors who are looking to up-skill and/or multi-skill in the outdoor pursuits of bushwalking, white water kayaking and rafting, sea kayaking, abseiling and rockclimbing instructor. Participants will have an opportunity to achieve industry skill/instructor awards for the above pursuits.

Duration Full-time for approximately 24 weeks May - November

Location Hobart

Qualification Certificate IV in Outdoor Recreation

Entry process

Criteria: Completion of the first year of training (Cert. III in Outdoor Recreation and Cert. IV in Tourism Guiding), and a minimum of one season of work as an adventure tour guide; OR, solid skills in two or more outdoor pursuits, with a minimum of three years of industry experience as an adventure tour guide/outdoor instructor; and excellent physical fitness.

Content

Developing and coordinating outdoor programs; extended trip planning; leading, instructing and facilitating groups; program risk management; expedition medicine; coordinating emergency response; advanced bushwalking, navigation and weather interpretation skills in extreme environmental conditions; white water kayaking and rafting; swift-water rescue; rock-climbing and abseiling instructor; vertical rescue; expedition sea kayaking.

Delivery

Based at the Hobart Drysdale campus, the course consists of a combination of lectures, field excursions and practical activities aimed at equipping students with the theoretical knowledge and practical skills to work as senior guides, outdoor instructors/leaders and track rangers. The course includes a substantial practical component at field sites around Tasmania, including the Mersey, Forth, Fisher, Picton, Huon and Derwent Rivers, and a range of rock-climbing venues around Hobart and on the East coast.

Fees

All courses have a cap of \$990 tuition fee per calendar year of training (\$275 with concession)*. You do not pay HECS. Additional fees apply for uniforms, field I.D. guides and industry certificates.

*course fees may be subject to change

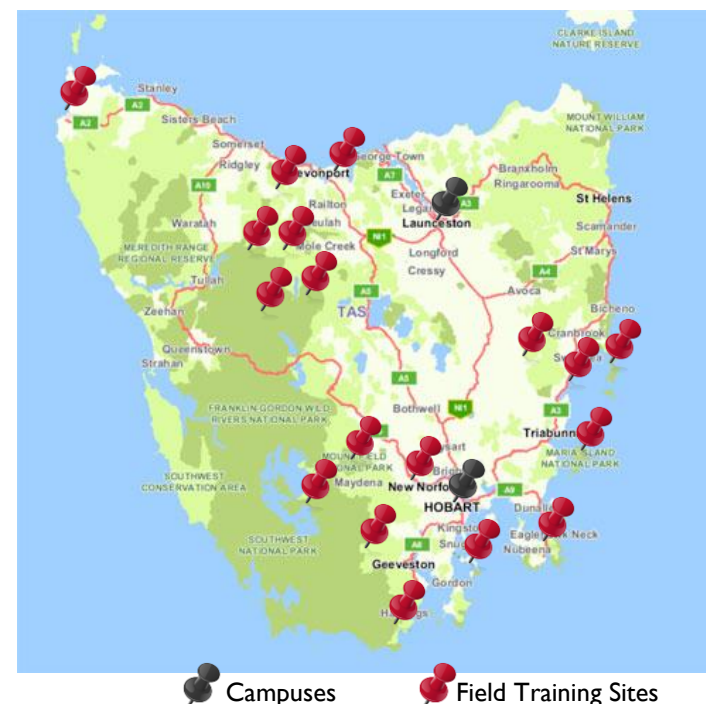
Enquiries and Enrolments

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Training Venues

Whilst courses are based at either our Hobart or Launceston campuses, much of the training and assessment is conducted in the field at a wide range of the best sites in Tasmania. Residential field training camps vary in length from 2 to 9 days.



Job Outcomes

Graduates from our Tour Guiding & Outdoor Recreation courses are employed as guides with tourism businesses in Tasmania, interstate and overseas, including:

- All 4 Adventure
- Bay of Fires Walk
- Blackaby Sea Kayaks
- Cascade Brewery
- Cradle Mountain Huts
- Explorus (WA)
- Freycinet Adventures
- Freycinet Experience
- Hobart Historic Walks
- Hobart Paddle
- Hobart Rivulet Tours
- Leatherwood Tours
- Pennicott Wilderness Journeys
- Port Arthur Historic Site
- Premier Travel Tasmania
- Pure Tasmania
- Rafting Tasmania
- Raging Thunder (Qld)
- Roaring 40's Ocean Kayaking
- Southern Sea Ventures (Fiji)
- Sjoa Rafting (Norway)
- Tarkine Trails
- Tasmanian Expeditions
- Tasmanian Parks & Wildlife Service
- Tasmanian Wilderness Experiences
- The Maria Island Walk
- Willis's Walkabout (NT & WA)
- World Expeditions (Tas. & NT)